

Privacy Policies

Why do we request your personal data?

1. To comply with the obligations regarding Anti Money Laundry policies, to confirm your identity, the origin of your funds, to determine your profile and make sure that you comprehend and understand what products your operating.

2. To get to know you before entering a contract with you and/or to fulfill the contract, to provide you with products and/or services that you have requested, including transaction processing, for problem solving, to keep your profile updated, and to contact you when needed; for authentications and/or identity checks, including reviews with credit reference agencies (who may keep registry of the information) to prevent fraud and for risk management purposes.

3. For our legitimate interests, such as constantly improving our services, including detection, prevention and response to fraud, abuse, security risks and technical issues that may harm us, our services and our clients; to keep our Platforms safe and secure; to constantly optimize our products and services for existing and potential new clients to include, but not limited to, developing a better understanding of the products and services that our clients and potential new clients may be interested in obtaining and adapt these according to them; to measure and understand the effectiveness of advertising and to offer more relevant advertising to the clients and others; to improve our platforms and ensure that the content is presented in the most effective way; if applicable, to allow our clients, when those desire, to participate in the interactive functions of our service; to carry out surveys and questionnaires and to create aggregated impersonalized and/or statistical information to this effect.

4. For marketing purposes, so we may keep our clients updated in relation to issues such as contracts that our clients have negotiated or commercialized, existing and new products and services that we are offering. Access to Personal Information is restricted to employees, partners, contractors, advisors, affiliates and service suppliers. Those who have access to personal information are obliged to comply with strict standards of confidentiality and protection of personal information and other information. Opentrading invests efforts to keep the adequate safeguards to ensure the security, integrity and privacy of personal information and for it not to be misused. Such security measures include the encryption during the transmission of the information, solid authentication mechanisms, and the separation of machines and information to provide secure areas. While such systems and procedures significantly reduce the risk of security breaches and inappropriate use of Personal Information, they do not provide absolute security. Opentrading will regularly review the security measures to effectively eliminate the possibility of any form misused when necessary.

If you have any concern about our Personal Information processing that we may not solve, you may always approach us or the competent data protection authority of your jurisdiction.